



Patent

Case Docket No. ASA-1142

In RE application of T. MATSUMOTO et al.

Serial No.: 10/614,083

Group Art Unit: 2174

For: A CUSTOMER RELATIONSHIP MANAGEMENT SYSTEM Examiner: B.M. Pesin

J.W.
J

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an Amendment in the above-identified application.

- Small entity of this application under 37 CFR 1.9 and 1.27 has been established by a verified statement previously submitted.
- A verified statement to establish small entity status under 37 CFR 1.9 and 1.27 is enclosed.
- No additional fee is required.

The fee has been calculated as shown below:

	(Col. 1) Claims Remaining After Amendment	(Col. 2)	Highest No. Previously Paid For	(Col. 3) Present Extra	SMALL ENTITY	OTHER THAN A SMALL ENTITY
Total	3	Minus	** 20	=	X 25 \$	X 50 \$
Indep.	3	Minus	*** 3	=	X 100 \$	X 200 \$
<input type="checkbox"/> First presentation of Multiple Dependent Claims					X 180 \$	X 360 \$
					Total \$	Total \$

- * If the entry in Col. 1 is less than the entry in Col. 2, write "0" in col. 3.
 - ** If the "Highest Number Previously Paid For" IN THIS SPACE is less than 20, write '20' in this space.
 - *** If the "Highest Number Previously Paid For" IN THIS SPACE is less than 3, write '3' in this space.
- The 'Highest Number Previously Paid For' (Total or Independent) is the highest number found from the equivalent box in Col. 1 of a prior Amendment or the number of claims originally filed.

- Please charge my Deposit Account No. 50-1417 in the amount of \$_____.
- A Credit Card Payment Form in the amount of \$ 120.00 is attached for 1 EOT.
- The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayments to Deposit Account No. 50-1417.
 - Any filing fees under 37 CFR 1.16 for the presentation of extra claims.
 - Any patent application processing fees under 37 CFR 1.17.
 - Any Extension of Time fees that are necessary, which are hereby requested if necessary.

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